

Factory Reset Instructions for Form 3/3B

On some occasions, a factory reset may correct unusual printer behavior. Unusual behavior may include **Unknown Error** messages, incomplete firmware updates, an unresponsive touchscreen, or trouble connecting to PreForm. A factory reset erases custom settings, including prints saved in the **Queue** and network connections.

NOTICE: A factory reset erases all print job information, custom settings, and diagnostic logs. Upload diagnostic logs before performing a factory reset.

1. Unplug the printer.
2. Reconnect the printer power cable.
3. When the Formlabs logo appears, push and hold the reset button located underneath the USB port in the rear of the printer until **Resetting to factory defaults** appears on the touchscreen.
NOTE: The text is very small. You may need to use a paperclip or other small tool to push the reset button.
4. Release the button.
5. The touchscreen displays **Factory reset complete** before initializing the printer.



Factory reset button location
