

## Factory Reset Instructions for Form 2

On some occasions, a factory reset may correct unusual printer behavior. Unusual behavior may include **Unknown Error** messages, incomplete firmware updates, an unresponsive touchscreen, or trouble connecting to PreForm. A factory reset erases custom settings, including prints saved in the **Queue** and network connections.

**NOTICE:** A factory reset erases all print job information, custom settings, and diagnostic logs. Upload diagnostic logs before performing a factory reset.

1. Unplug the printer.
  2. Reconnect the printer power cable.
  3. When the Formlabs logo appears, push and hold the front button until **Resetting to factory defaults** appears on the touchscreen.
  4. Release the button.
  5. The touchscreen displays **Factory reset complete** before initializing the printer.
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